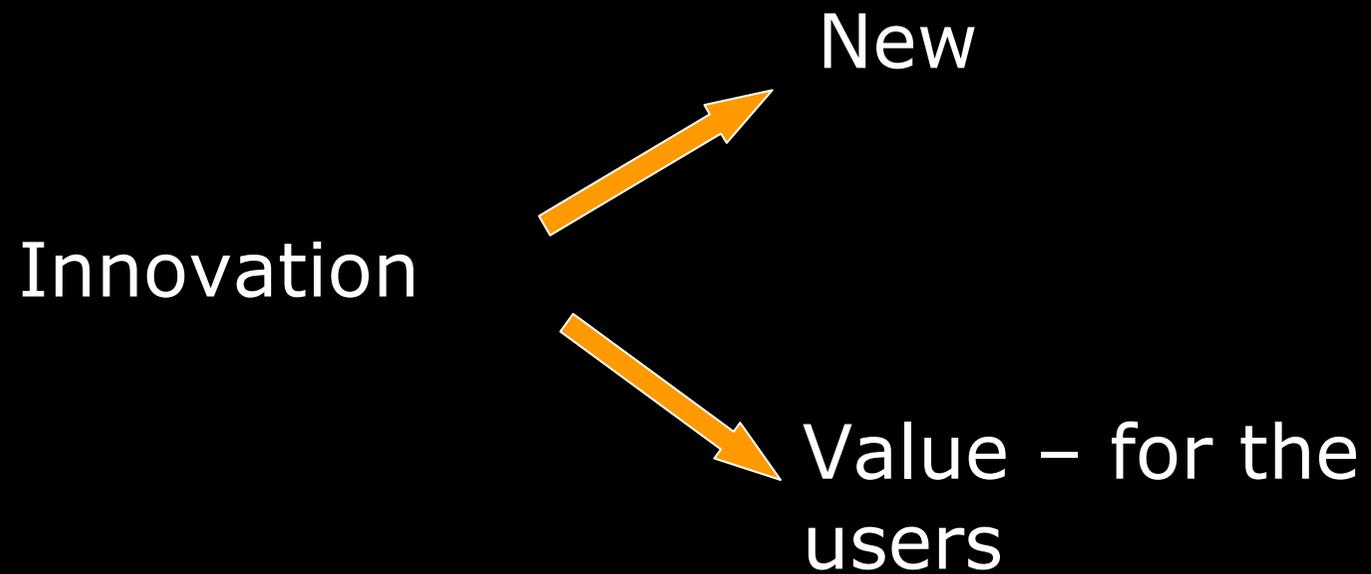


Transforming the Public Libraries

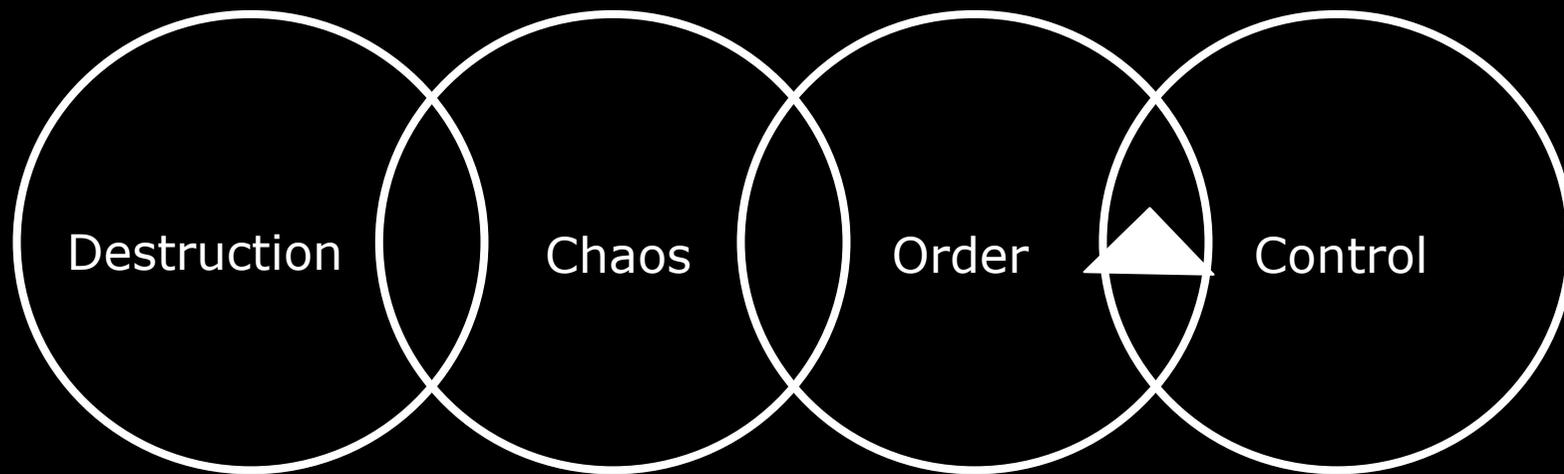
A woman with reddish-brown hair, wearing a light blue jacket, is seated at a desk in a library, working on a computer. She is looking down at the keyboard. The background shows rows of bookshelves filled with books, and another person is visible in the distance. The scene is brightly lit, suggesting a modern library environment.

Rolf Hapel
Citizens Services and Libraries
Aarhus, Denmark

What is innovation?



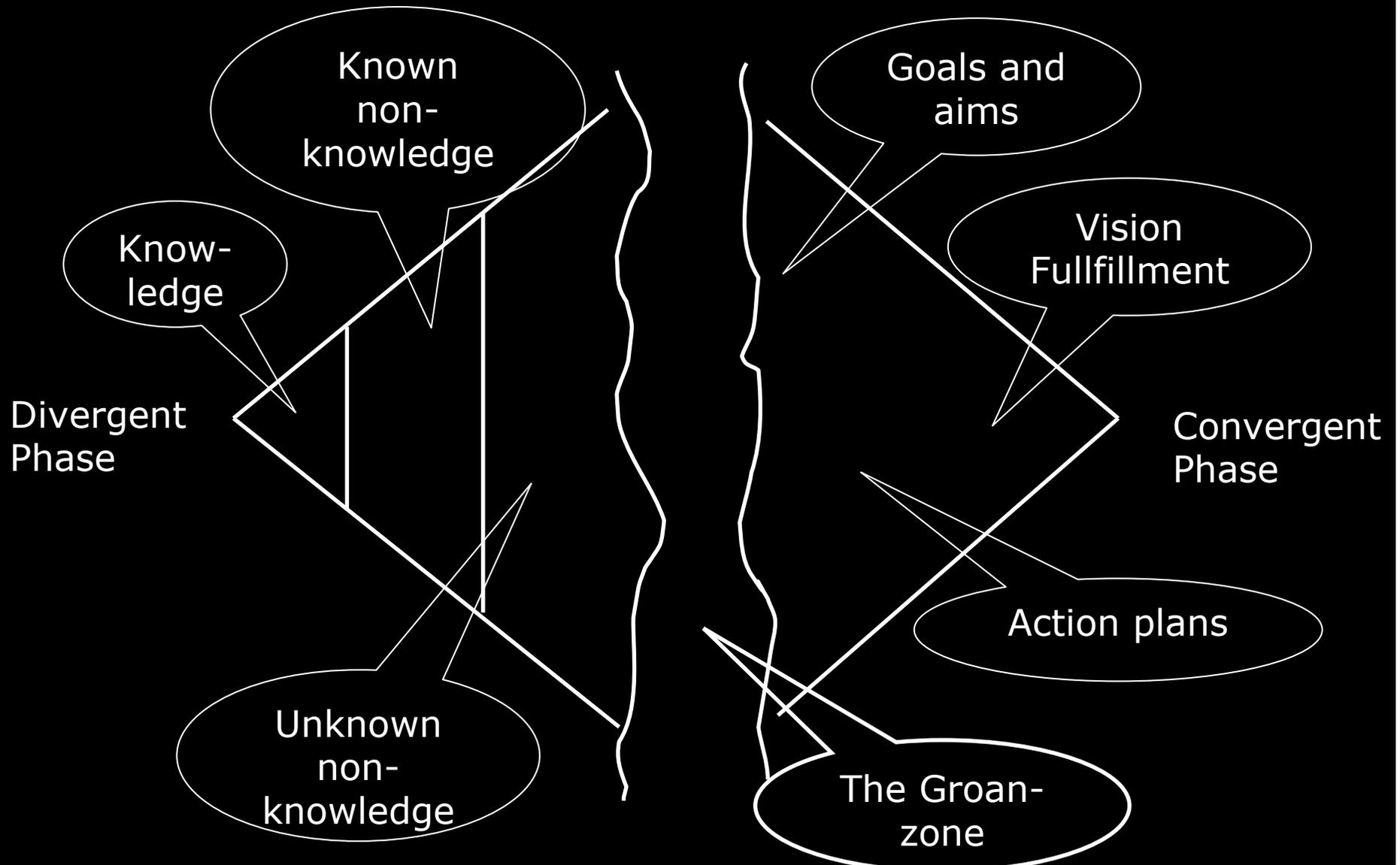
The Cha-Ordic model



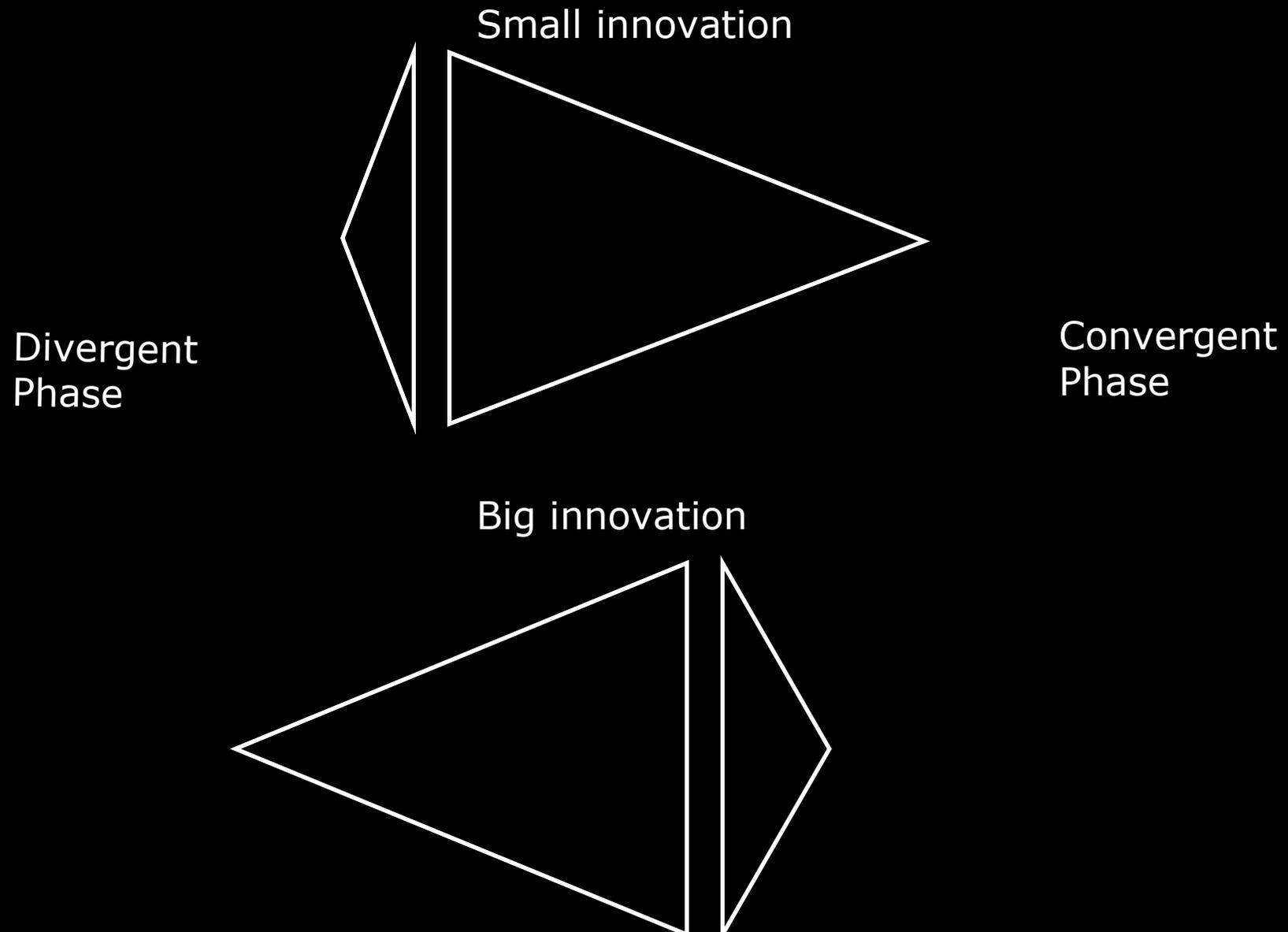
Dee Hock, 1993

Phases of innovation

Davenport and Pruzak, 1998
Viscositet of Knowledge



Phases of innovation



Library on the net -
cooperative services

Holdings in Danish Libraries
Search and ordering facilities

Search | My basket | Search history | My bibliotek.dk | Library directory

General search | Advanced search | Command search

All materials | Articles | Music | Printed music | Net documents

Fill in one (or more) search words - and click Go

Author
eg.: clinton ?

Title
eg.: monopoly ?

Subject
eg.: mars ?

Free text
eg.: drucker
maslow? ?

Format ?
books (all)
non-fiction

Language ?
Danish
English

Year of publication ? Year equal to

Library type ?

What is bibliotek.dk?

A free service where you can see what has been published in Denmark and the holdings of Danish libraries. You can request the items on Danish libraries, but you have to be a member of the library you choose. The English version of the site does not have exactly the same functions as the Danish one.

Ask a librarian

You may contact a librarian, if you need personal service.

Use Net libraries

Net libraries are a number of useful services when searching information on the Internet

New options in bibliotek.dk Deselecting certain formats

If you don't want audio books, LP-records or other specified formats in your search results, you can deselect them permanently. Click My bibliotek.dk - Settings: search and display - Format. Read the text, deselect and remember to save your settings.

Favourite libraries

Saving favourite libraries on





Fiction literature portal

- Started spring 2000
- Editor based in Aarhus, production distributed
- Cooperation with nationwide public service TV and radio broadcast

79 libraries cooperate
3,6 mill. visits per year

Bookcrossing Ansvarlig Jane Østgaard S...

1 medlemmer

1 debatter

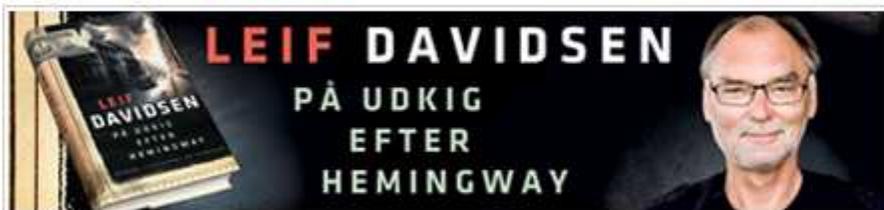
0 indlæg

Tilmeld

I forbindelse med åbningen af Litteratursiden 2.0 skyder vi en bogjagt i gang, hvor læserne har mulighed for at finde spændende bøger.



Til top



Latest comments..

Bedst ratede

★★★★ Når snerlen blomstrer

★★★★ Blekingegadebanden

Best rated..

Mest viste i dag:

- Analyser fra 1930'erne
- 1990'ernes litteraturhistorie
- Willumsen, Dorrit - Marie
- Ad libitum
- Vinn Nielsen, Bent - En skidt knægt

Mest viste
Most frequently shown..

Seneste kommentarer

- Al begyndelse er svært hilsen Annas mor
1 dag 50 minutter siden
- Hvor er debatten
1 dag 50 minutter siden
- Svaret er et spørgsmål
1 dag 50 minutter siden
- Hvad er meningen
1 dag 50 minutter siden
- Al begyndelse er svært hilsen Annas mor
1 dag 54 minutter siden

Redaktører

- Lise Vandborg
- Jane Østgaard S...
- Nina Wegner
- Søren Hartvigsen
- LeneA
- Marit Haugaard

mere

mere

Palle's Gift

The screenshot shows the Palle's Graveyard website interface. The top navigation bar includes icons for Home, Music, Games, Downloads, Library Adds, and User Comments. The main content area is divided into several sections, each with a red circle highlighting a specific feature:

- Top Section:** A large image of a library interior with a staircase, circled in red.
- Recommendations:** A list of recommended items, including "High school musical 2 original movie", "High school musical 2 soundtrack", "De første tegn - Drapen på kronprinsens søn", and "Harry Potter og De Vidunderlige Kammeret", circled in red.
- Theme:** A banner for "Palle under Jorden" featuring a green character and a pair of scissors, circled in red.
- Music:** A section titled "Den Store Musikken" with a red circle around a music player interface.
- Games:** A section titled "Tegnserier!" with a red circle around a grid of game covers.
- Downloads:** A section titled "Tjek musikken ud" with a red circle around a music player interface.
- Library Adds:** A section titled "Soll gratis" with a red circle around a book cover.
- User Comments:** A section titled "Nylig brugere" with a red circle around a user profile.

Presentation

Theme

Recommendations

Games

Downloads

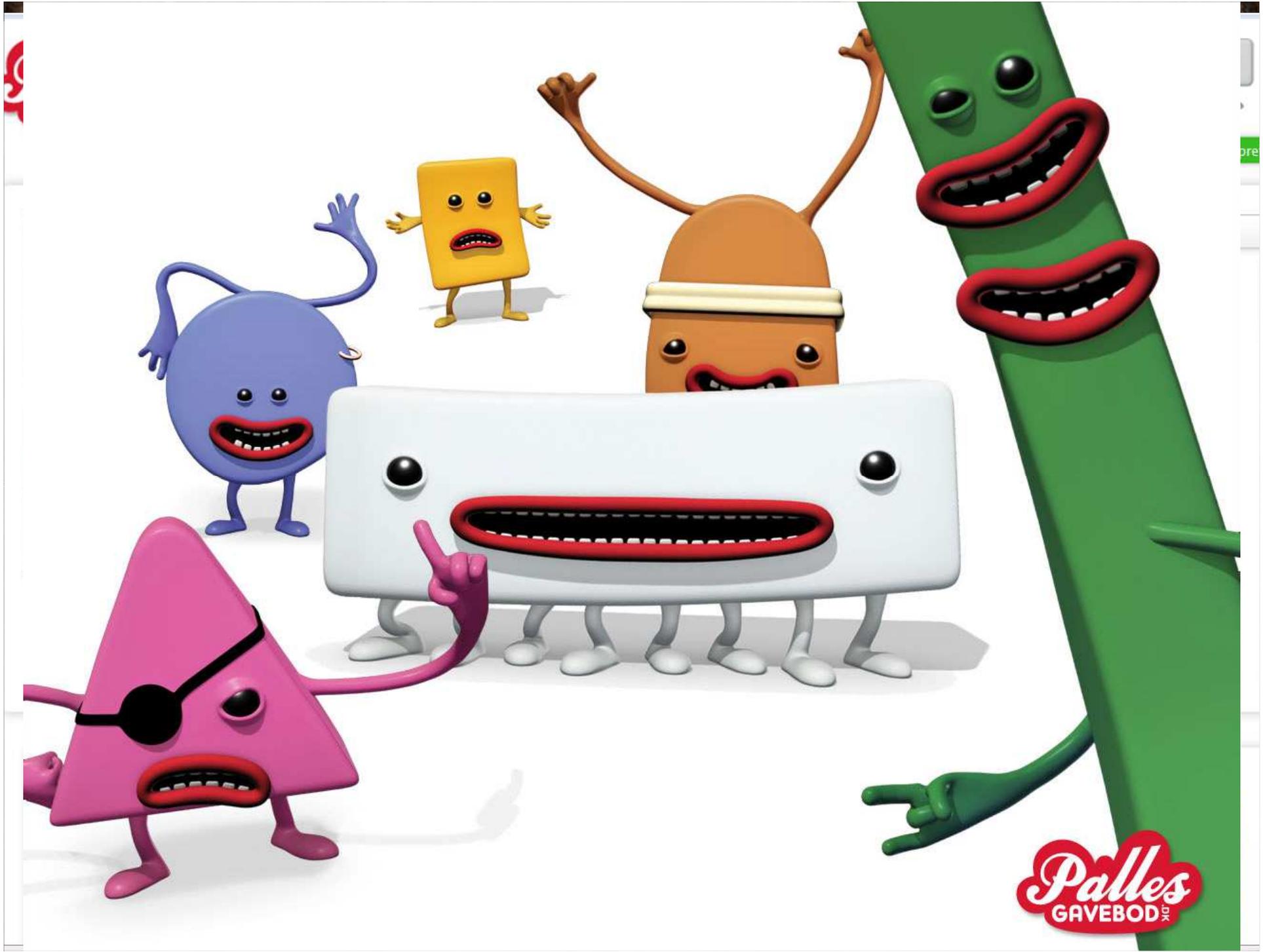
Library Adds

Music

Polling

User comments





The libraries Net Music

The screenshot shows a web browser window displaying the 'Bibliotekernes NETMUSIK' website. The browser's address bar shows 'https://w'. The website has a search bar with the text 'Indtast søgeord' and a 'Søg' button. A large red banner is overlaid on the search area, stating 'More than 2 mill tracks in MP3 format'. Below the search bar, there are several album covers, including 'Tokio Hotel', 'kent', 'LIVE IN CP', 'Tiderne Skifter', 'RASHEEMA', 'SP JUST FROST', 'Sebastian', and 'STOLEN MOMENTS'. On the left side, there is a sidebar with a search filter 'Søgning' set to 'Udvidet søgning', a section for 'Brugeroplysninger' with fields for 'Bibliotek' (Allerød Biblioteker), 'Brugernavn/lånernummer', and 'Kodeord/pinkode', and a 'Log ind' button. On the right side, there are two sections: 'Top 3' listing 'Nephew: Movie Klip', 'Nephew: Superliga', and 'Nephew: En Wannabe Darth Vader', and 'Nyheder' with a text block about new music and a small image of a man's face.

Bibliotekernes NETMUSIK

Søgning
Udvidet søgning

Brugeroplysninger

Bibliotek
Allerød Biblioteker

Brugernavn/lånernummer

Ny låner?

Kodeord/pinkode

Log ind

Hjælp og support

Om Bibliotekernes Netmusik
Hjælp og support
Spørgsmål og svar

Indtast søgeord
 Søg

More than 2 mill tracks in MP3 format

Top 3

Nephew:
Movie Klip

Nephew:
Superliga

Nephew:
En Wannabe Darth Vader

Nyheder

Der er kommet mere musik og ikke kun dansk. Hvad siger du til 2Pac's Greatest Hits? Eller hvad med Duke Ellington, Louis Armstrong eller Mozart? Du kan låne det hele - helt gratis!

- > Forside
- > Søg e-bøger
- > Danske e-bøger
- > Svenske e-bøger
- > E-bogslæsere
- > Spørgsmål om e-bøger
- > Forside lydbøger
- > Alle lydbøger
- > Spørgsmål om lydbøger
- > Mine lydbøger

Søg lydbøger

Søg

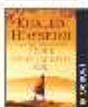
Indtast søgeord.

Senest udlånte lydbog



Drageløberen
af Khaled Hosseini

Mest udlånte lydbøger

- 1  Drageløberen
af Khaled Hosseini
- 2  Konspirationsteorier
af Lars Bugge
- 3  Under en strålende sol
af Khaled Hosseini
- 4  Sneet inde
af Ken Follett
- 6  Frygtens Ansigt
af Michael Crichton
- 7  London kalder
af Ken Follett
- 8  Ryd op i dit rod
af Karen Kingston
- 9  Bag fjendens linier
af Erik Svenstorp

Nye lydbøger på dansk

-  Gitterporten
af Fred Uhlman
-  Blekingegadebanden 2, Den hårde kerne
af Peter Øvig Knudsen
-  Blekingegadebanden 1, Den danske celle
af Peter Øvig Knudsen
-  Kaptajn Bimse i Saltimbocca
af Bjarne Reuter
-  Kaptajn Bimse i Ottomanien
af Bjarne Reuter
-  Skyggernes hus
af Bjarne Reuter
-  Krystalhertet, Historien om Mira 3
af Josefine Ottesen
-  Krigeren, Over åbent vand (bd 3)
af Josefine Ottesen
-  Krigeren, Bag borgens mure (bd 2)
af Josefine Ottesen

E-sound books MP3 format
for download

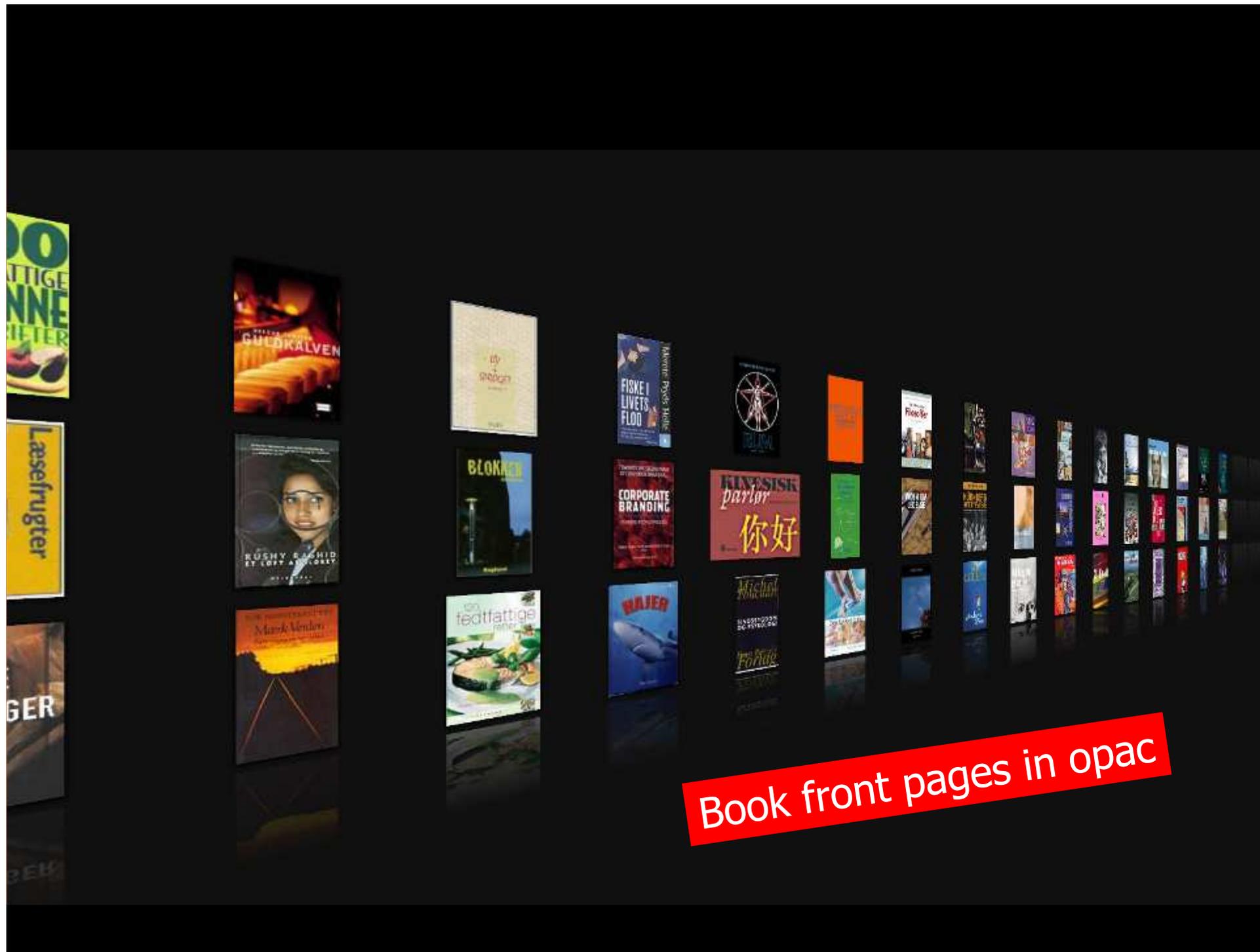
BIBCAST

bibliotekernes bredbåndsbiograf - *Smalle film til et bredt publikum*

**Se film
med dit lånerkort
på www.bibcast.dk**

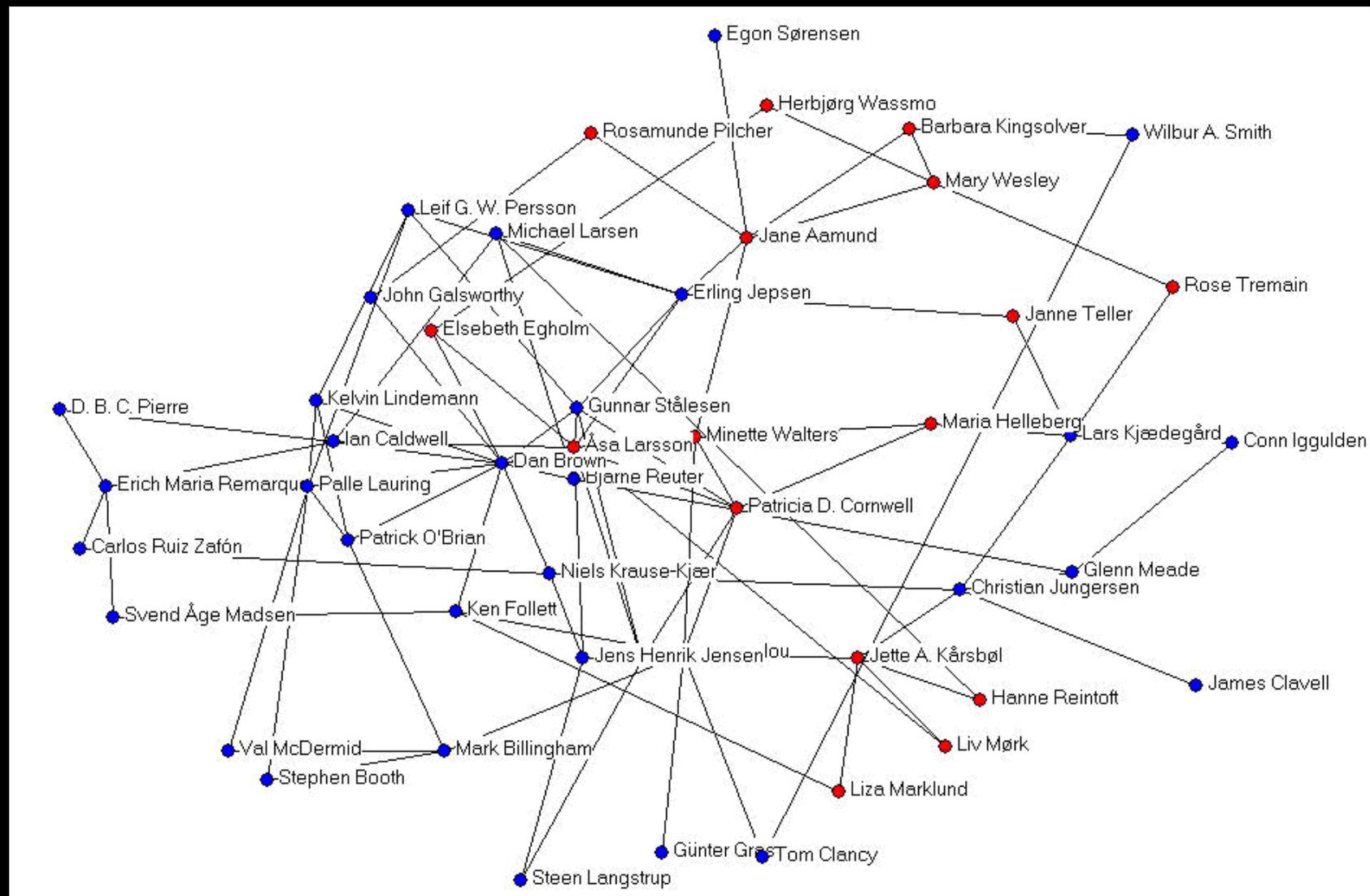


The OPAC



Book front pages in opac

Loan Patterns – “Wisdom of the Crowd”



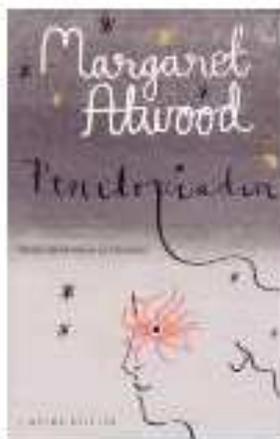
From portals to services

The image displays four overlapping screenshots of web browsers, illustrating the transition from general portals to specialized services:

- Top-left:** A screenshot of the **Litteratursiden.dk** portal. It features a search bar, navigation links like "Vi anbefaler" and "Nyheder", and a list of recommended books and authors.
- Top-right:** A screenshot of the **Bibliotekernes hjemmeside** (Library Home Page). It shows a search interface for "Søgning?" with filters for "Søgebase" and "Bortegnelse".
- Bottom-left:** A screenshot of **Bibliotekernes NETMUSIK**. It features a search bar for "Indtast søgeord:" and a list of music-related items.
- Bottom-right:** A screenshot of **Forfatterweb**. It displays a welcome message: "Velkommen til Forfatterweb" and lists various services such as "Forfatteroversigt", "Søg i Forfatterweb", "Linksendelse", "Abonnement", "Om Forfatterweb", "Skriv til Forfatterweb", and "Til forsiden".

A large purple arrow points from the top-left screenshot towards the bottom-right screenshot, indicating the direction of the transition from portals to services.

Reserver



Penelopiaden [På hylden - se hvor](#)

Roman af Margaret Atwood (Myterne) (Placering: Atwood, Margaret) Odysseen gendigtet, så begivenhederne er fortalt af den trofaste hustru Penelope, der blev hjemme og ventede i 20 år, og som nu sidder i Hades i det 21. århundrede og tænker tilbage.

▼ Andre der har lånt ▼ Om Penelopiaden ▼ Om Margaret Atwood



Andre, der har lånt Margaret Atwood: Penelopiaden, har også lånt:

Arnaldur Indriðason: **Stemmen : kriminalroman**

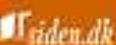
Nils Hartmann: **Odysseus**

Håkan Nesser: **Det grovmaskede net**

Margaret Atwood: **Tjenerindens fortælling**

Lars Saabye Christensen, f. 1953: **Maskeblomstfamilien : roman**

Edgar Allan Poe: **Samlede fortællinger. Bind 1-2**

Litteratur siden.dk

Anbefaling fra Litteratursiden anmeldt af Jytte Kjær Schou

Hvad lavede Penelope i de 20 lange år, hvor hendes mand Odysseus føjtede rundt som kriger og eventyrer og lod sig forføre af bedårende kvinder? Margaret Atwoods bog er en moderne og underholdende fortolkning.



Forfatterweb

Forfatterportræt af Margaret Atwood fra Forfatterweb for voksne

Canadisk forfatter. Ideen om fortællingens eksistensberettigelse betegner hele Margaret Atwoods forfatterskab. Hun vil først og fremmest fortælle historier om hvad det vil sige at være menneske. I Atwoods kønsbevidste ...

**New it infrastructure for
libraries**

The Danish Digital Library

Idea

- to liberate data and information
- to create relations between data
- to make the users knowledge visible and useful
- to place information in a meaningful context for the users

Normal data structure – information silos



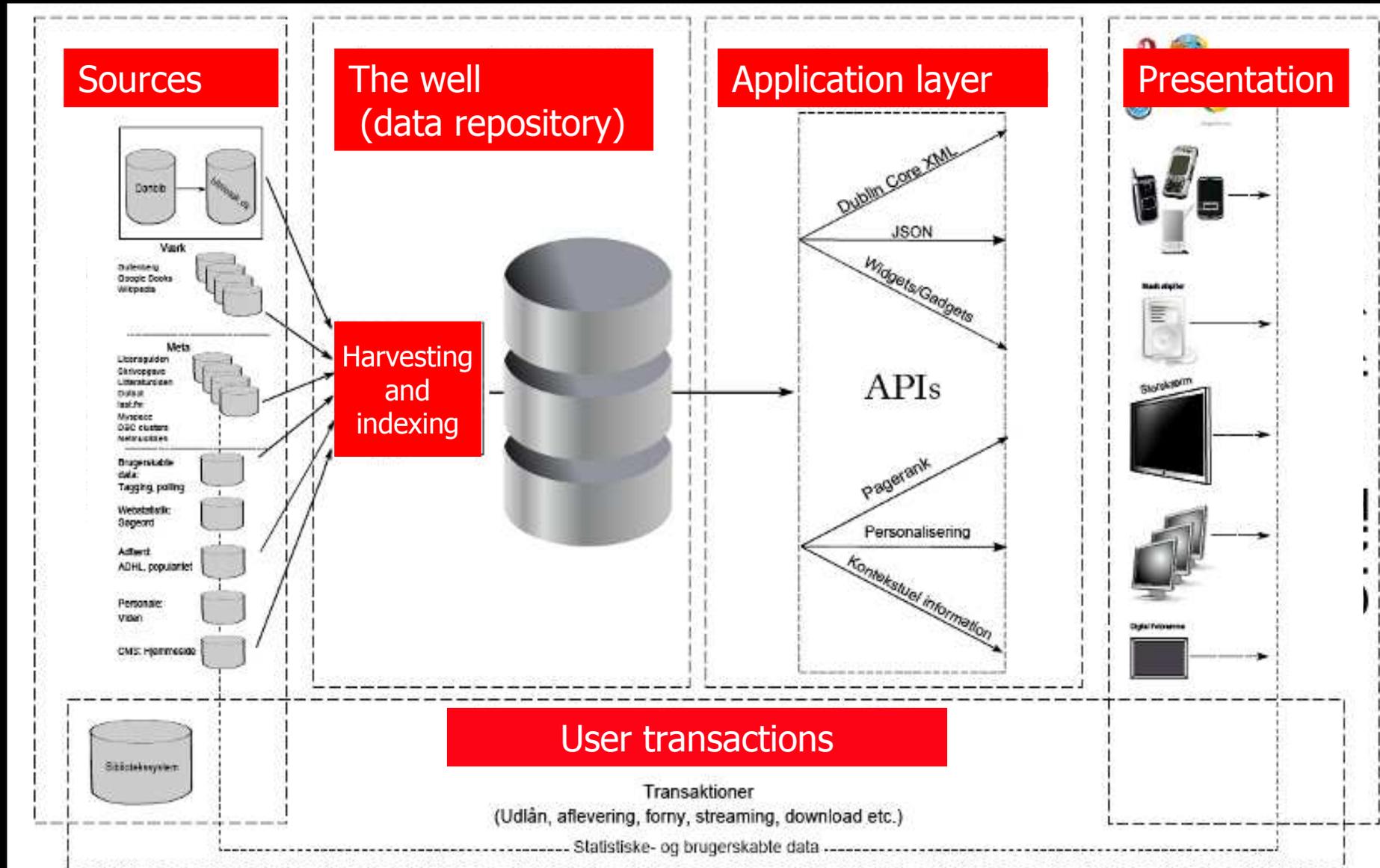
netbiblioteker

databaser

e-ressourcer

blogs
hjemmesider &

Concept





Mobile phones,
pda's

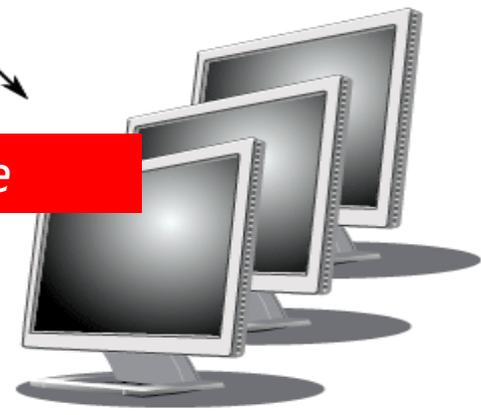


Digital photo frames



Music and film
devices

PC's, portable



Info galleria

Geografi og rejser

[Clayton, Terry: Thailand](#)
[De Botton, Alain: Kunsten at rejse](#)
[Destination England](#)
[Fra det nu forsvundne Silkeborg](#)
[Gurre slot](#)
[Laursen, Svend-Aage: Langkawi](#)
[March, Michael: Kina](#)
[Niger](#)

Subscribed personalized subject list on newly accessed media

E-mailbesked om reserveringer og hjemkaldelser

Her kan du tilmelde, ændre eller framelde din e-mail-adresse.
Hvis du tilmelder dig får du besked om reserveringer, eventuelle hjemkaldelser samt øvrige servicemeddelelser via e-mail.

E-mail notification on holds and overdue books

Historie, biografier og erindringer

Lommefilmfestival i Århus

01:00 15-04-2008, [ÅKB Pressemeddelelser](#)
DANMARK FÅR SIN HELT EGEN LOMMEFILM FESTIVAL! Dansk Lommefilm Festival '08 lanceres i dag tirsdag d. 15. april med to landsdækkende lommefilmkonkurrencer. Det sker, når Århus Kommunes Bibliotek og Århus Festuge inviterer kreative unge filmskabere til lommefilmfestivalen i Århus.

RSS feeds

SMS and email service on special media

Free of charge notification before loan expires

REMINDER?

2 kr. pr. stk.

DR. SMS
2,50 kr. pr. stk.

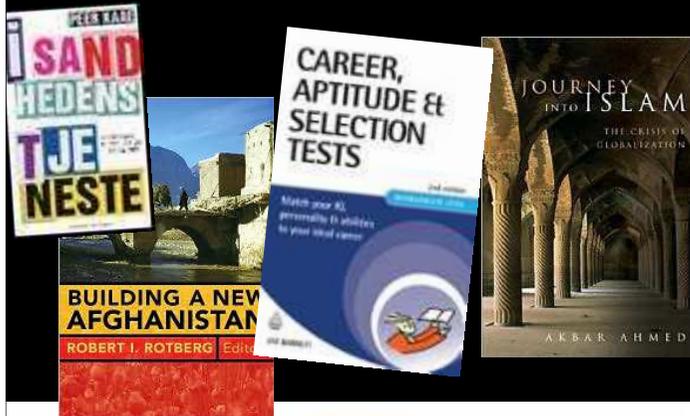
Tilmelding
via www.aakb.dk/reminder



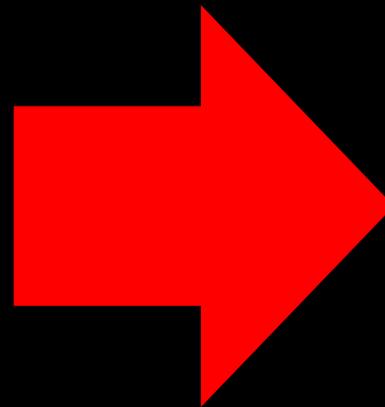
Her kan du betale med DANKORT.
Betalingsbetingelser.

Web payment of fees and fines
Klik her og betal med DANKORT over nettet

Content in context



Digital content
from the library:
E-books
E-sound books
Music
Film..



..embedded in
websites from
e.g. educational
institutions



Smart phones

Search and hold
SMS services

Opening hours

My loans

New media

Recommendations

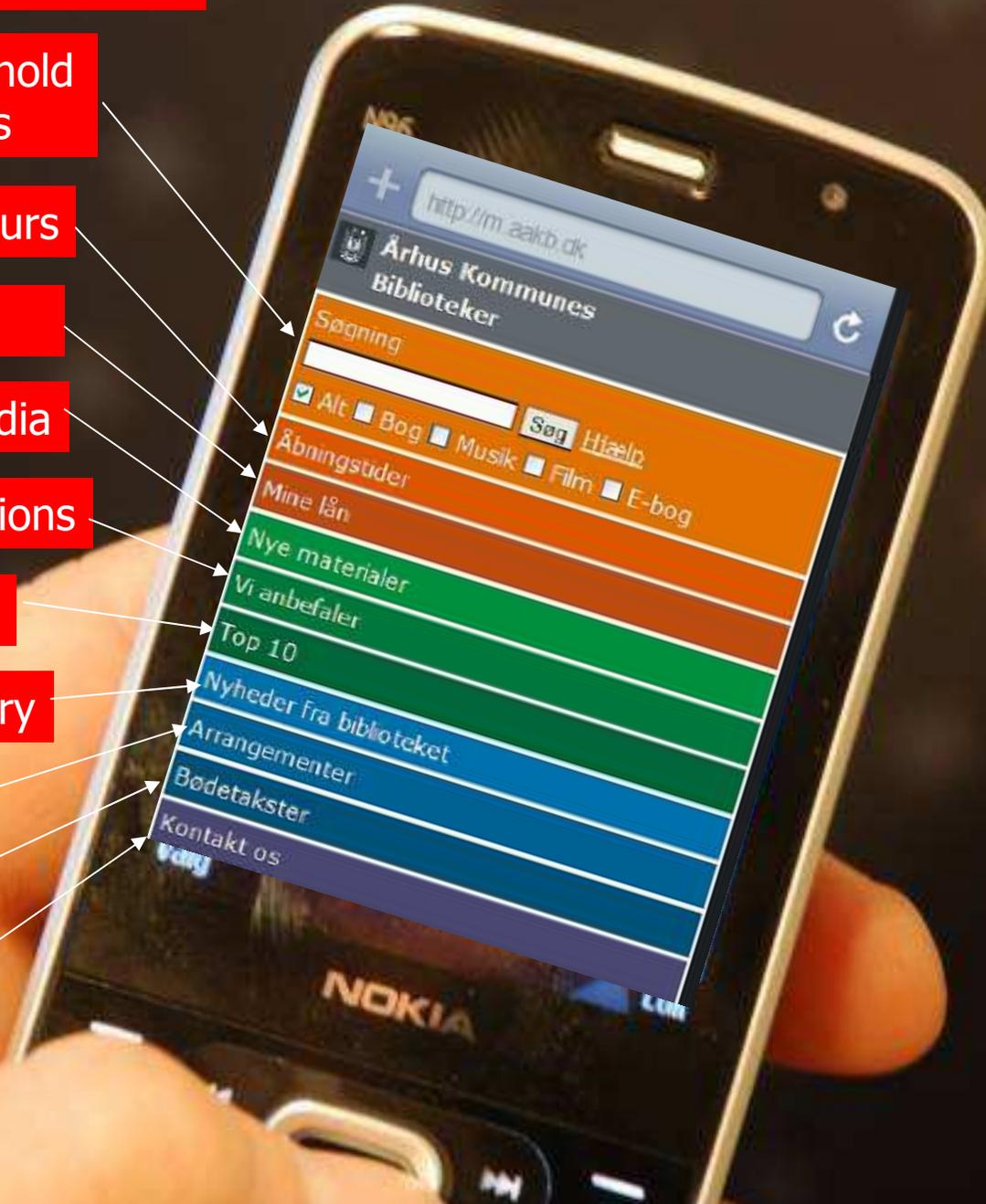
Top 10

News from the library

Events

Fees and fines

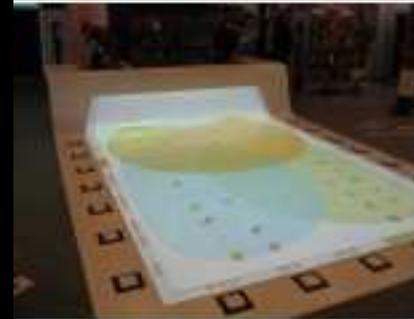
Contact



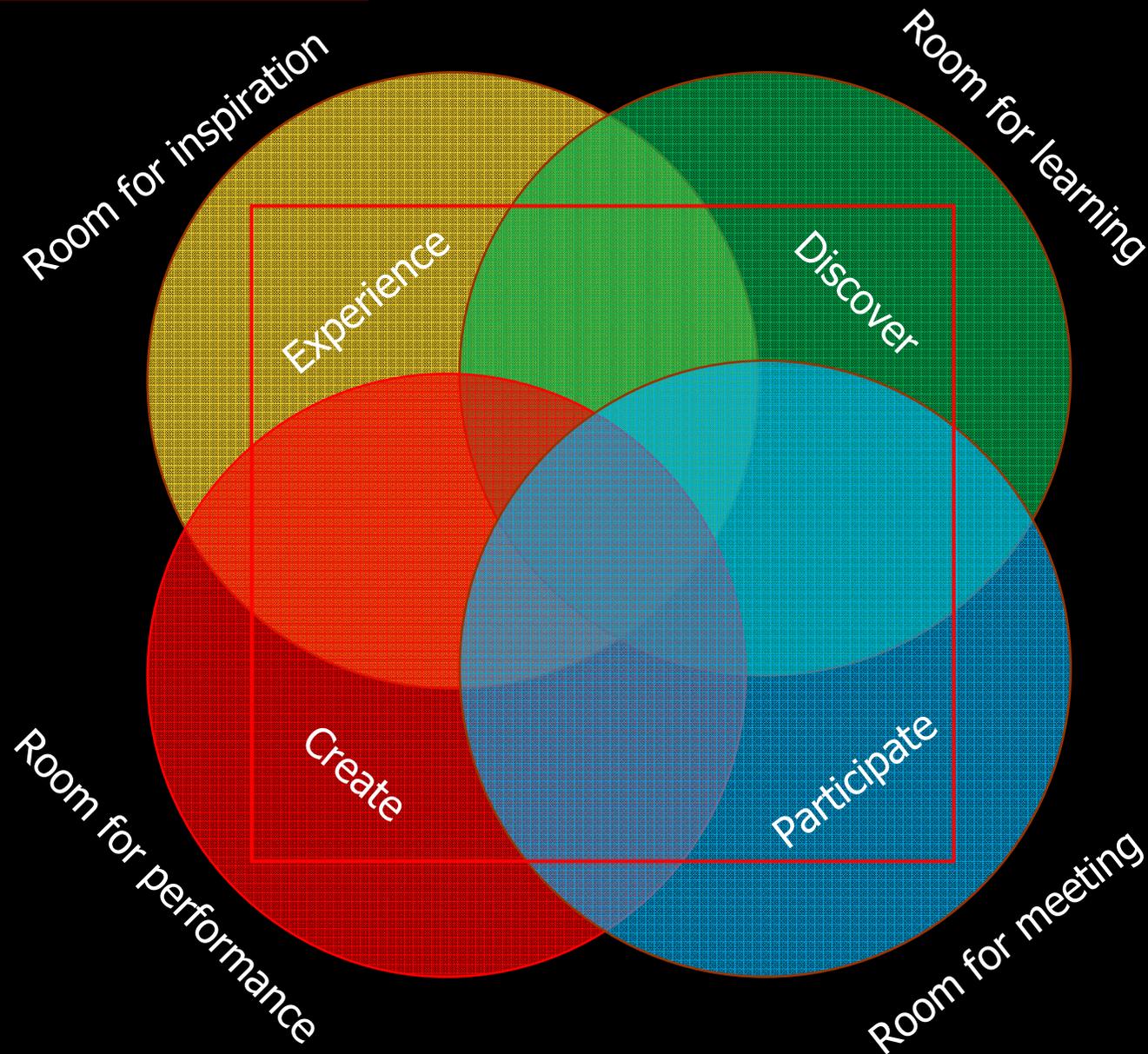
The library space

The Space

- Multiple user interfaces
- “Intelligent” user support from the environment
- Web-services: embedded elements in the physical library connecting items and data from the Internet



The modern library



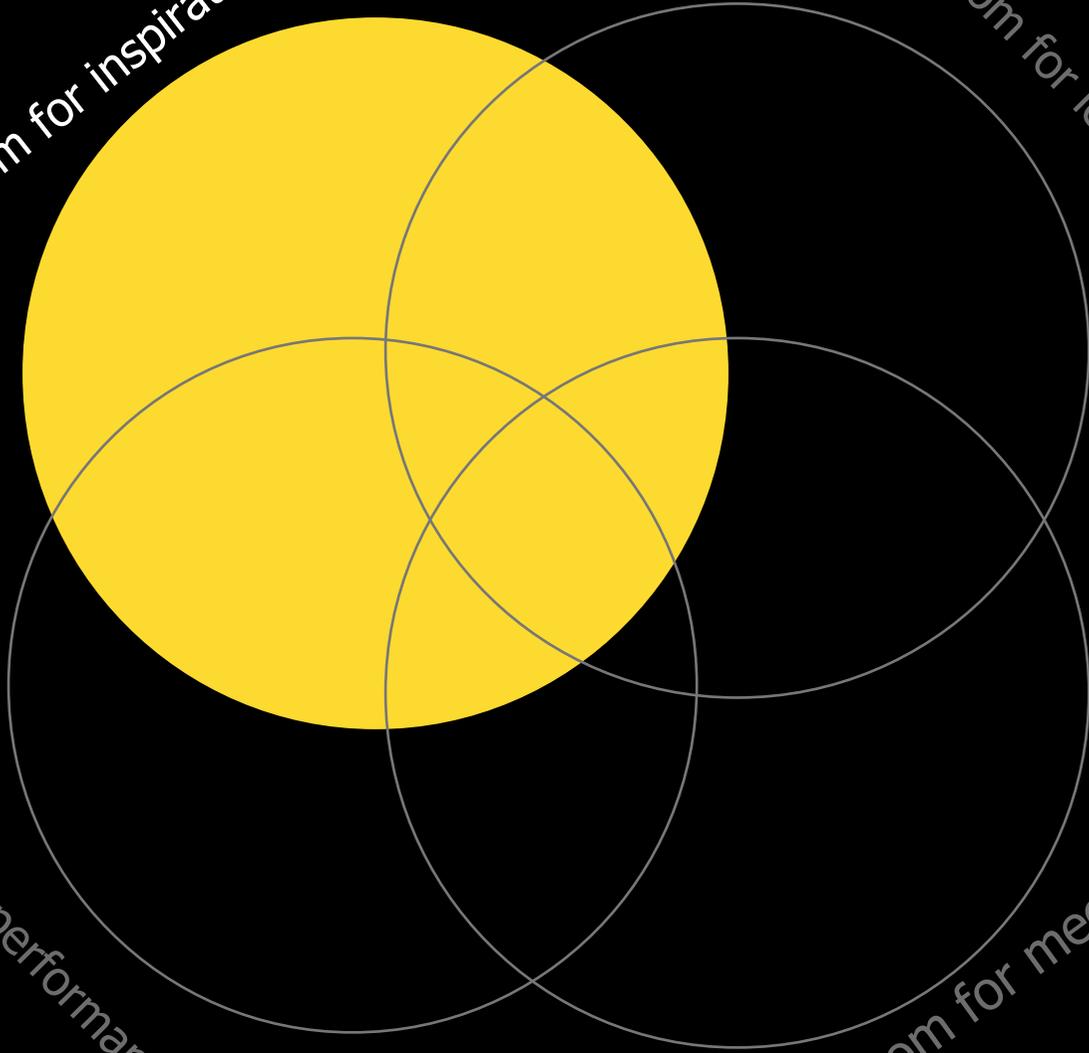
D.Skot-Hansen
C.H. Rasmussen
H.Jochumsen

Room for inspiration

Room for learning

Room for performance

Room for meeting



Contemplation



Concentration!



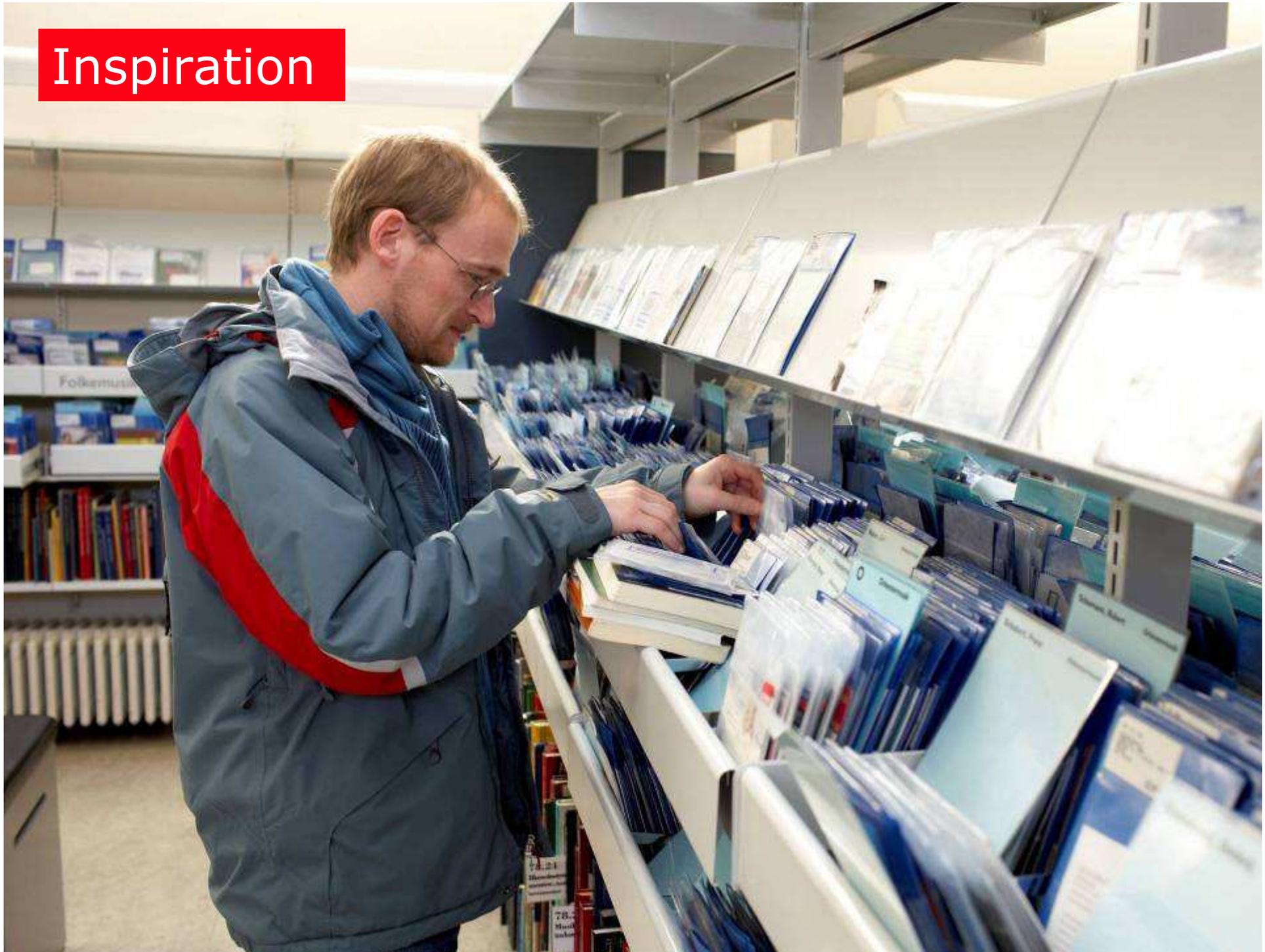
Music



Digital media



Inspiration





Events



Stand up



Book clubs





First reading

Story hours



Staging the space



Staging the space 2



Staging the space 3

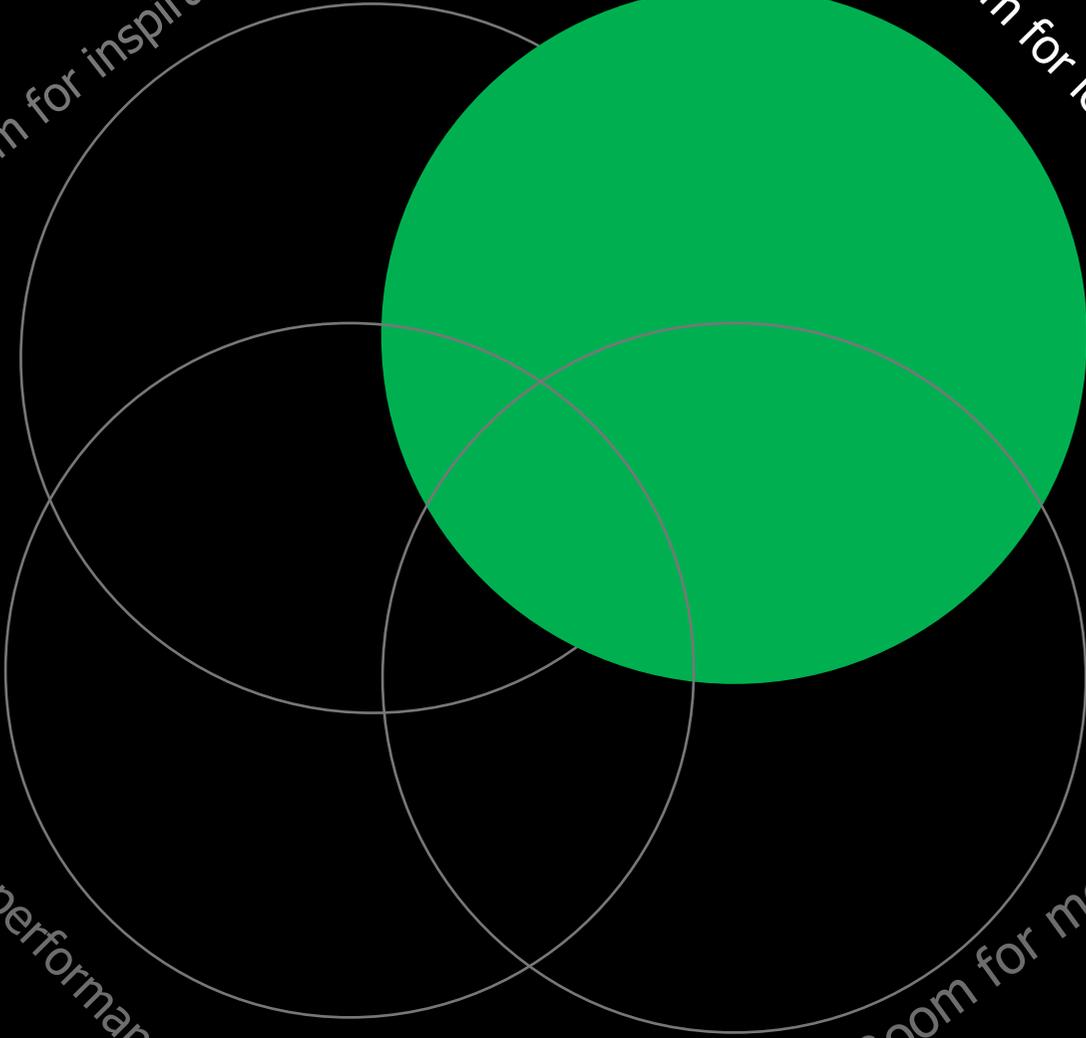
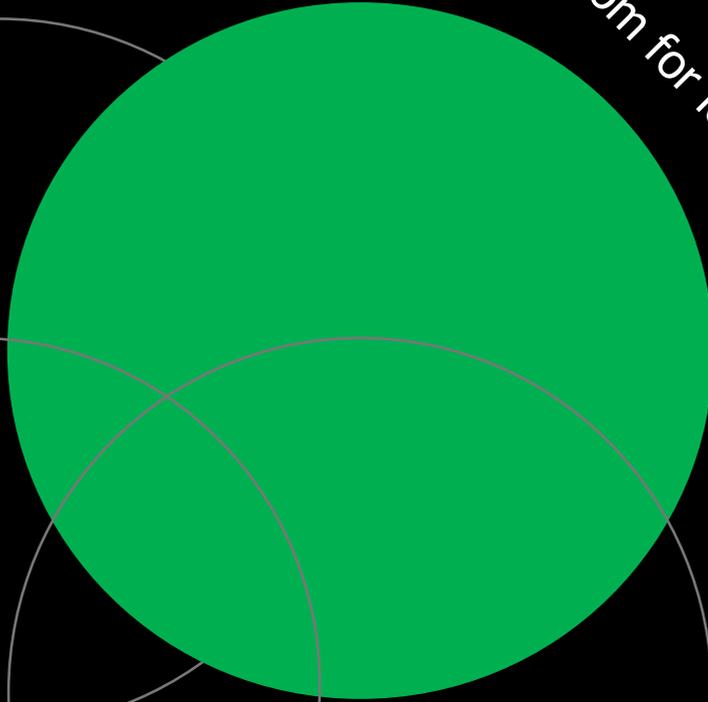


Room for inspiration

Room for learning

Room for performance

Room for meeting



Lifelong learning



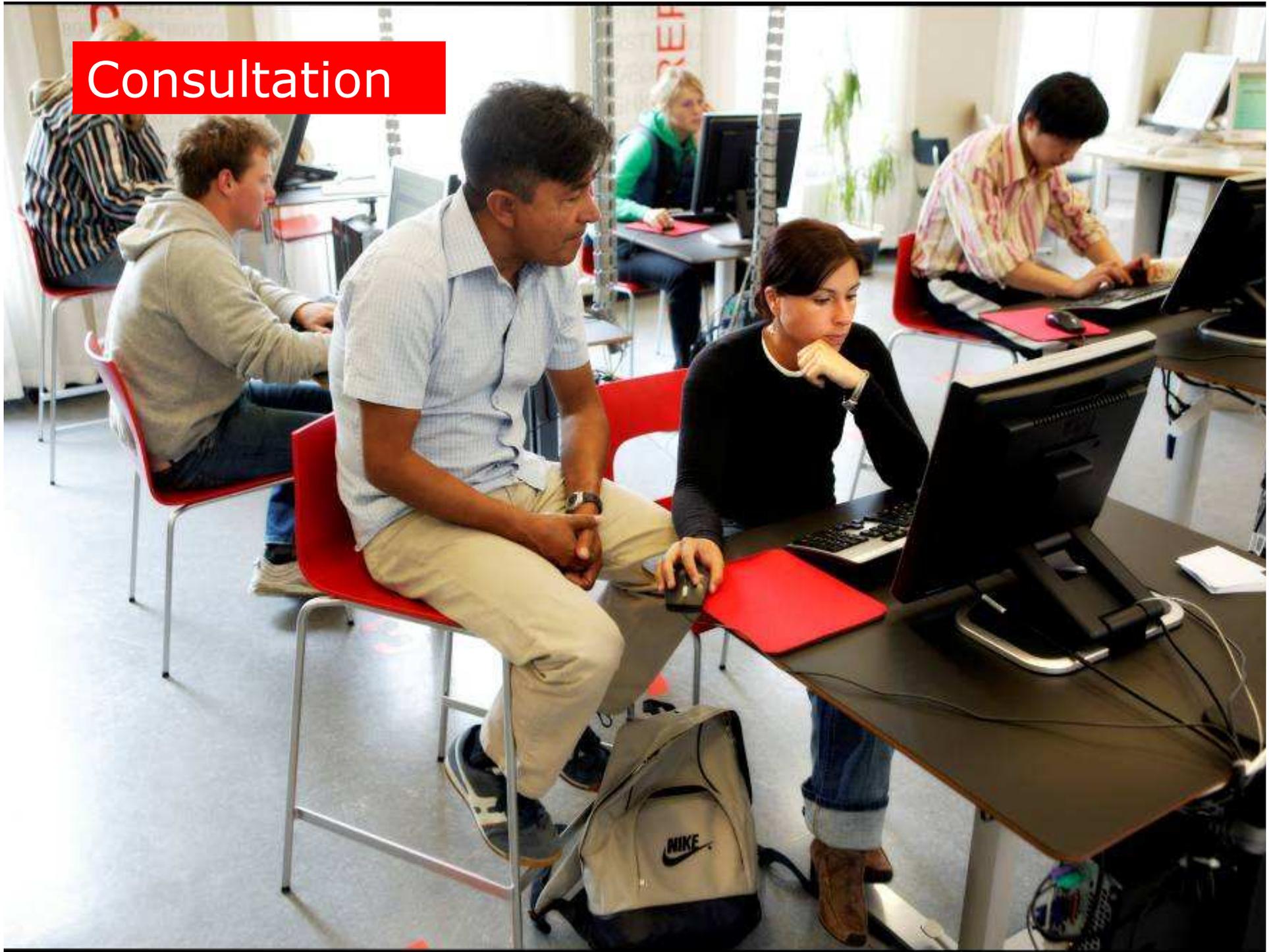
Courses



Informal learning



Consultation



One-on-one

PLANNED
REVIEW



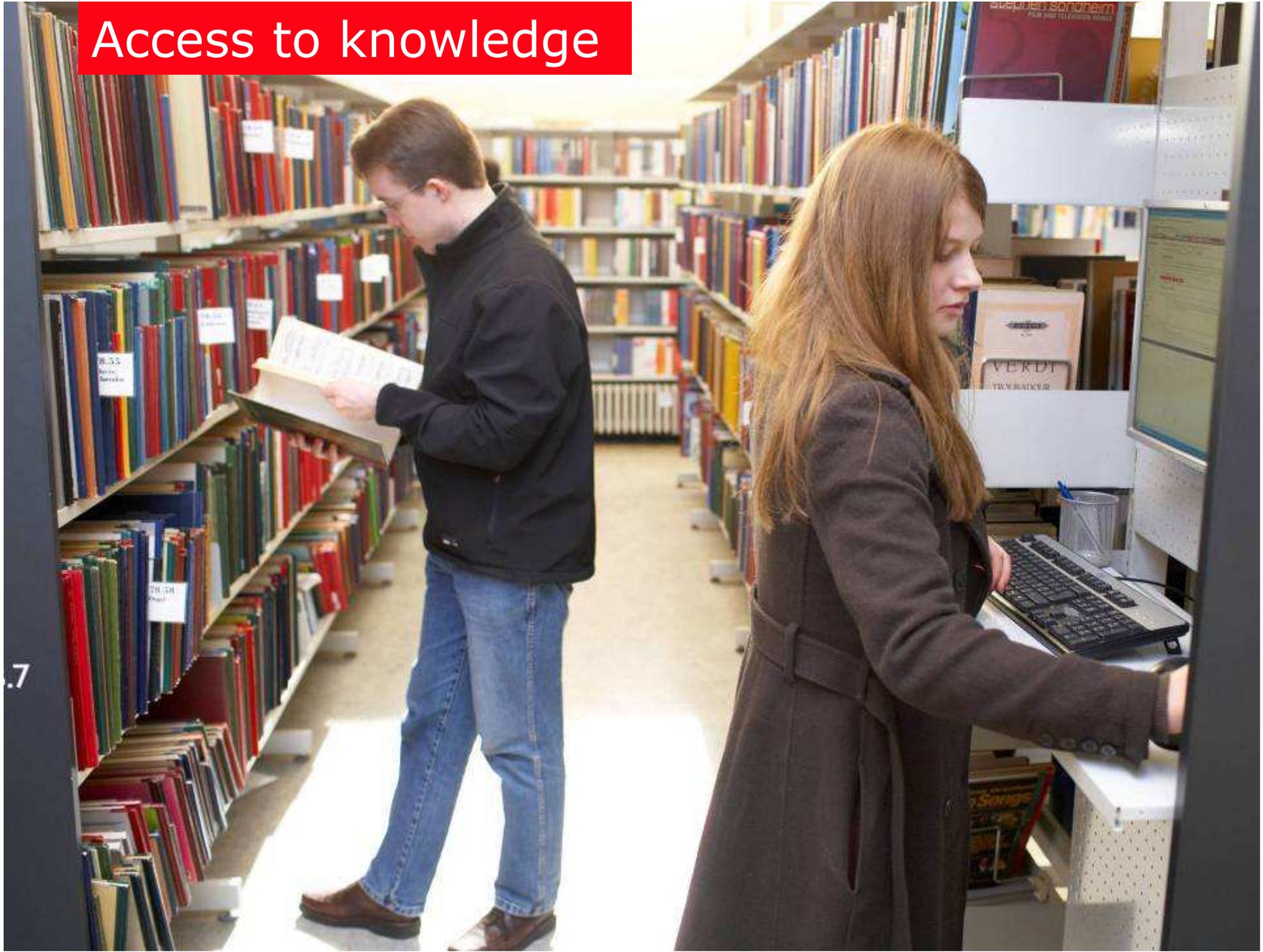


Homework Help

Guidance



Access to knowledge



Smart Table

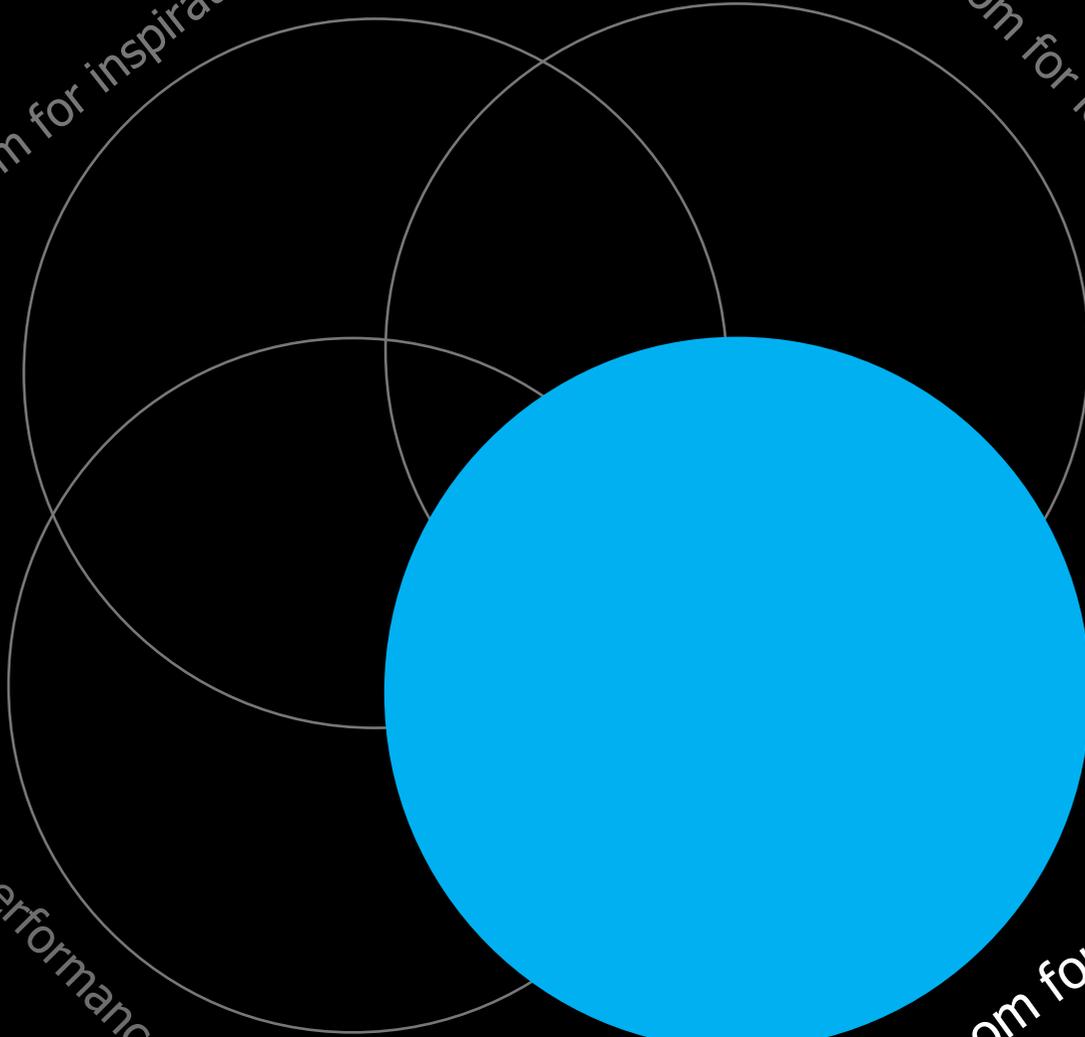
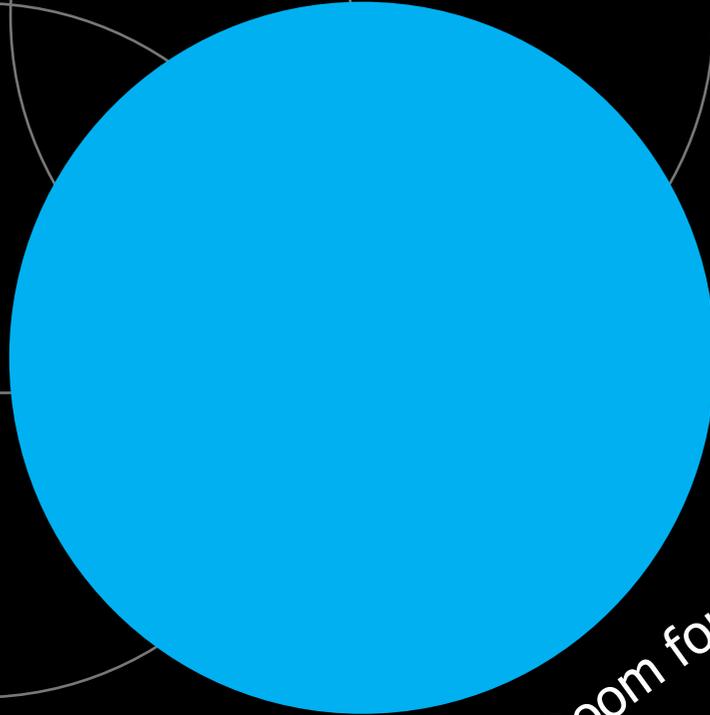


Room for inspiration

Room for learning

Room for performance

Room for meeting



Meetings



Public debate



Speeches



Discussions



Politics



Being together

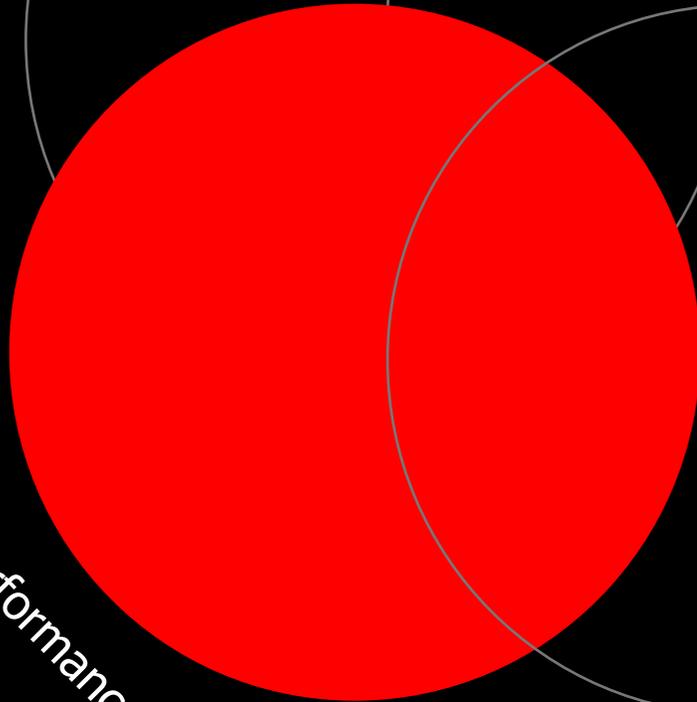


Room for inspiration

Room for learning

Room for performance

Room for meeting



Writers workshops



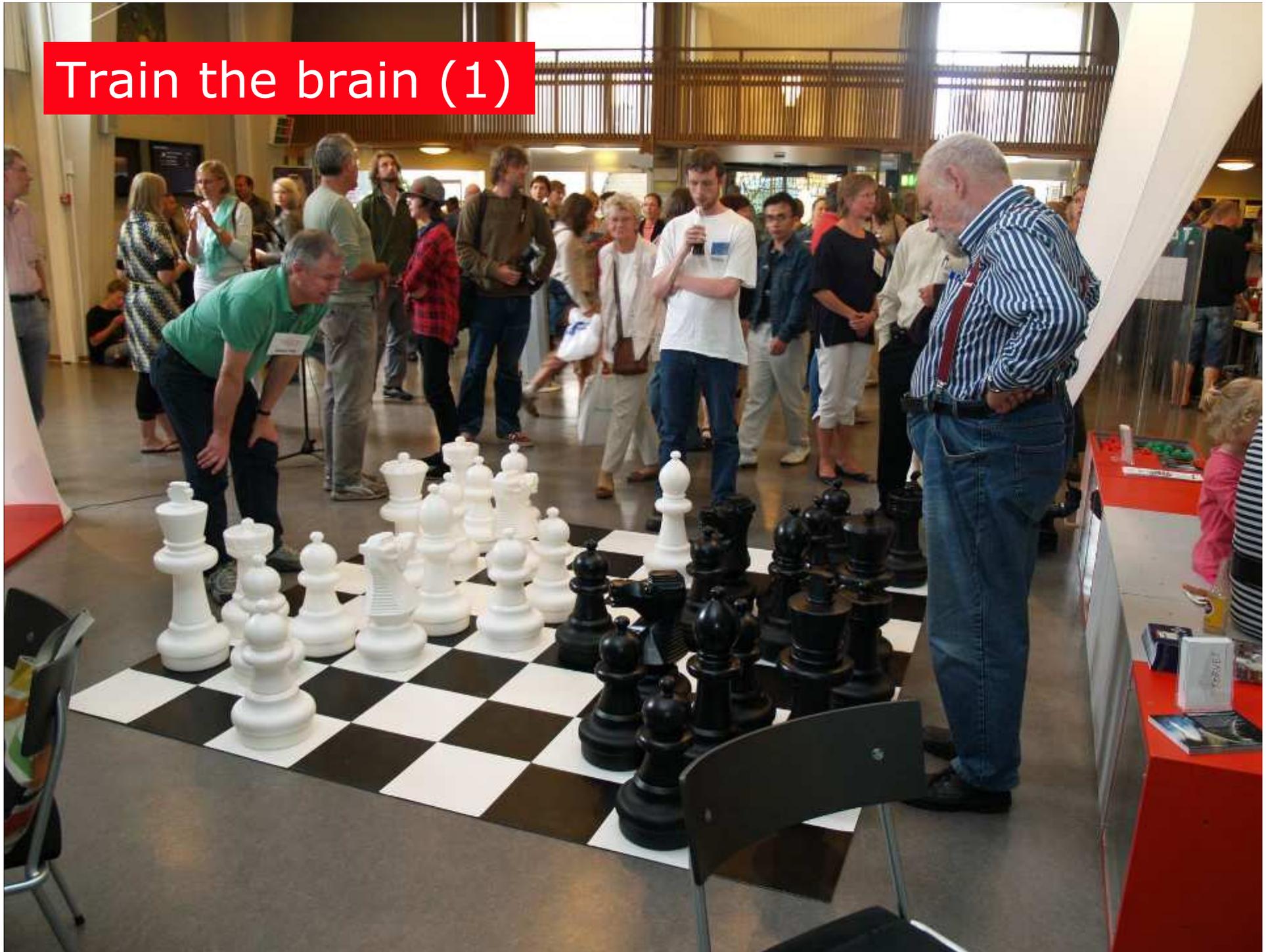
Working together



Play and learn



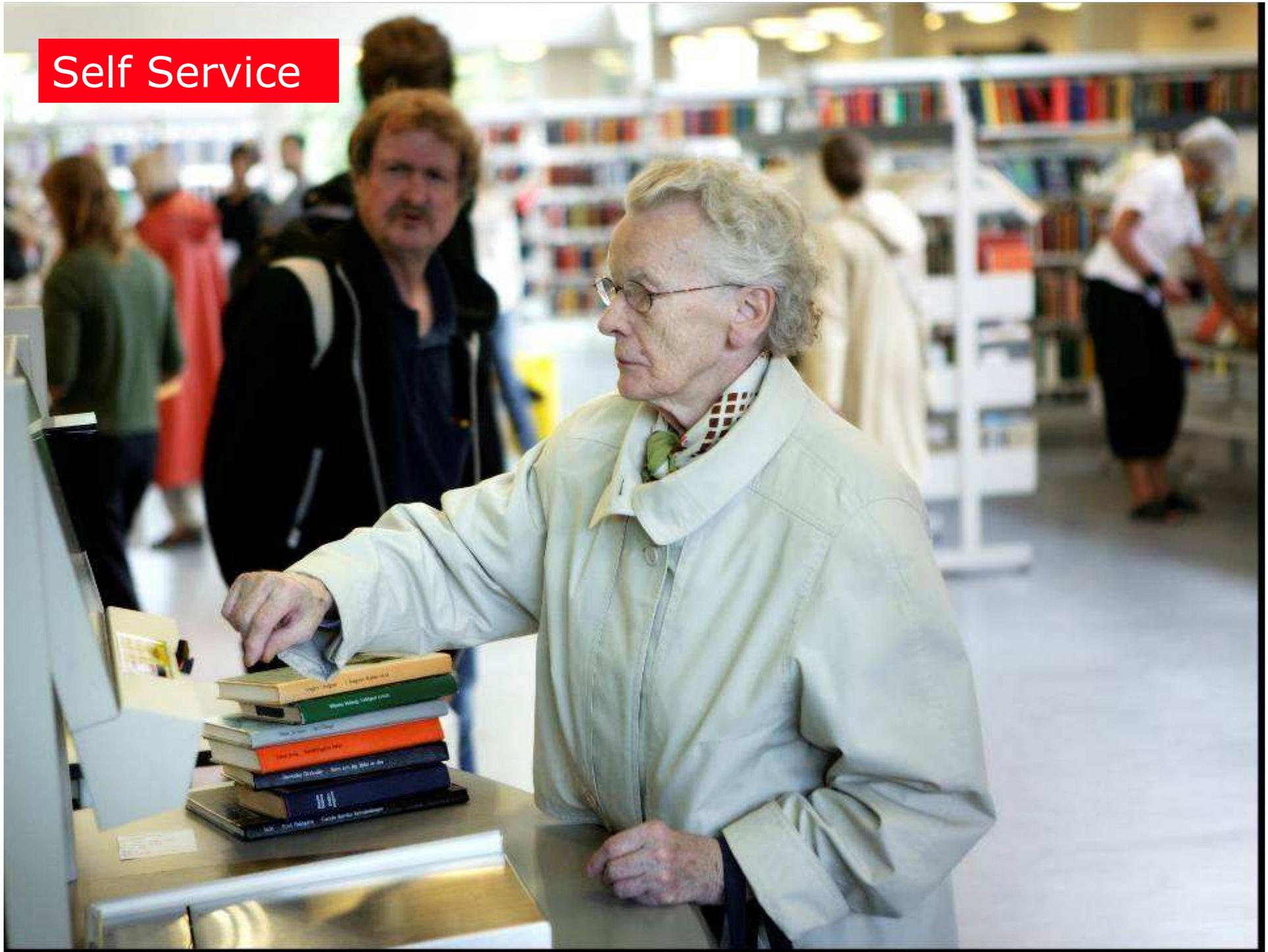
Train the brain (1)



Train the brain (2)



Self Service





Finding Books







Innovation!

4 reasons for innovation in Danish Public Libraries

- Tradition for cooperative libraries

The Aarhus Public Library in Aarhus, Denmark, takes things a step further.

"The library has never been just about books," said Rolf Hapel, director of the city's public libraries.

- Partnerships

- R&D liaisons with academia and industry

- User centered

- User surveys, usability tests, inquiries

- Leadership

- Strategy
- Internal funding
- Project management

